Banking Operations Automation

Reduce repetitive work and improve operational visibility



RealSoft combines workflow capabilities, enterprise integration and document intelligence to streamline banking operations while retaining approved controls and staff oversight.

Faster service handling

Reduce repeated handoffs and information collection.

Better consistency

Apply agreed rules, structured checks and approval responsibilities.

Visible operations

Track work, exceptions and outcomes across connected systems.

Release capacity for higher-value work

Reduce repetitive handling and rework while improving traceability, ownership and service consistency.

Automation where work happens

High-value applications across operational requests and documents

Target well-defined tasks and bottlenecks with a combination of rules, workflow automation and selective AI assistance.

01

Requests

Intake and validation

Approval and completion

Cycle time / rework

02

Documents

Extraction and checks

Review of exceptions

Accuracy / review time

03

Reconciliation

Compare approved data

Assign investigation

Coverage / resolution

Operational requests

Intake, completeness checks, routing and service-status visibility.

Document intelligence

Field extraction, package review and discrepancy identification.

Exception support

Reconciliation differences, investigation context and accountable follow-up.